Motor recoveries

2. Claims · https://mjdbrokers.com/knowledge-base/motor-recoveries/

Motor recoveries

Recovery Procedure Notes

Please make sure that your client has all the necessary information on the Third-Party. The more information we have the better the chance for a successful recovery.

Details Required:

- Third-Party's name and surname
- Vehicle Registration Number
- Third-Party's ID number
- Third-Party's contact number (An alternative number is always a good idea)
- Insurance Details of Third-Party
- Photographs of Third-Party's licence plate & vehicle
- Possible Copy of the Third-Party's Drivers License & ID document

A Witness may be a great help to a recovery, however please note that your passenger/s do not count as witnesses.

Kindly note that where an agreement was made with a Third-Party to pay via Monthly instalments, the Insured will be refunded his/her Excess once the Third-Party has paid enough funds over to cover the Excess amount. All other funds received will be added against the claim.