

TYRE PROTECT CLAIM PROCEDURE:

1

Report the claim to Motorvaps within 5 working days of the incident:



OFFICE HOURS:

Monday - Thursday

from **08h30** to **17h00**

Friday

from **08h30** to **16h30**

This office is closed on public holidays.



Claims Office

086 117 6225



Claims Fax

086 764 7297



E-Mail

claims@motorvaps.co.za

2

Complete the claim form in full. Your claim will not be processed if there is missing information.

3

Once the claims form is completed submit it with a quotation, and any other documentation that may have been requested to the claims department in order to obtain authorisation.

4

Once you have received authorization, you may choose to do the following:

Claims Settlement Options:

1

Ask the repairer to invoice us directly and we will make payment to the repairer.

2

You may pay the amount to the repairer accompanied by an order number from us and then send the invoice and proof of payment to us enabling us to reimburse you.



In the event of an emergency repair or replacement you will be required to retain the damaged tyres, provide proof of the incident, a report from the repairer and proof of payment.



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Company Registration: 2012/201128/07

VAT No.: 4010261909

FSP no. 45790