

RENTAL GUIDE: ANCILLIARY CHARGES (REPLACEMENT)

Description	Details	Charge	South Africa
VAT	All rates are inclusive of VAT	Inclusive	15 %
Contract Fee	EFS has a legal requirement to store documents for a period of 5 years. The fee is for the cost of administering, storing and retrieving rental contract.	Per Rental	Included
First Excess	First amount payable, should the rental vehicle be involved in an accident/incident Please note that double excess will apply for Stand Alone Accidents and SASRIA claims	Per Incident	R4 500 – R5 500 (Manual / Auto / LDV) R8 000 – R10 500 (SUV / Luxury / Kombis) R18 000 (4x4 Double Cab)
Fuel	Fuel is for the renter's own account. The vehicle is rented with a full tank of fuel and the renter will pay for refuelling when the vehicle is returned. Fuel is charged at the standard government legislation fuel tariff. The vehicle is refuelled regardless of whether the fuel gage indicates that the vehicle is full, as vehicles that are refuelled at independent stations are not guaranteed to fill to capacity.	Per Rental	Supplier will refuel every vehicle to capacity and charge per government tariff
E-Toll	Suppliers are linked to the South African National Road Agency Limited (SANRAL) database which will, on a regular basis, download gantry information from the Gauteng freeways. The charges will therefore reflect on the final invoice or as late charges if supplier receives the data from SANRAL after the vehicle is returned. A charge of R1 000 will be levied if an e-tag is either removed, lost or damaged during the rental period.	Per E-Toll	Per government tariff
E-Toll Admin Fee	Suppliers charge an administration fee to support and manage e-toll collections and payments to SANRAL.	Per E-Toll	20% of total e-toll cost
Tyre & Glass Waiver	Tyre & Glass, (includes windscreen damage), is not covered by CDW, TLW, SCDW, STLW and is EXCLUDED if no theft or collision of the vehicle occurred. Tyre and Glass Waivers can be purchased at the time of rental to waive this risk.	Per day	R75
Additional Drivers	An additional driver fee will be charged in the event of a co-driver being added to the rental agreement.	1 Included	R380
Airport Surcharge	Applicable to rental from ACSA Airport Locations	Per Rental	Included
Airport Surcharge	Applicable to rental from Non-ACSA Airport Locations	Per Rental	Included
Tourism Levy	Members of the South African Vehicle Rental and Leasing Association (SAVRALA) agreed to impose a tourism levy, to be used to promote tourism in South Africa under the auspices of SATOUR and SATBC	Per Rental	Included
Child Seats	Available by prior arrangement when booking your vehicle	Per Rental	R410
GPS	Handheld navigation system available by prior arrangement	Per day	R150
Trailer Rental	Trailer Rental (no one-ways allowed). Price dependent on size of trailer	Per day	From R400
Delivery & Collection Fee &/or Lost Key Call Out Fee	Delivery / Collection fee during Office Hours within 25 km of supplier branch	Per Incident	To be quoted
	Delivery/Collection fee further than 25 km of supplier branch (office hours)	Per Incident	To be quoted
	Delivery / Collection fee after hours within 25km of supplier branch	Per Incident	To be quoted
	Delivery / Collection fee further than 25 km of supplier branch (office hours)	Per incident	To be quoted
One Way Fee	Charged when the vehicle is collected from one location and returned to a different location in excess of 50 km from rental location. The fee will be stated at time of reservation / quote. The one way fee covers the cost of relocating the vehicle back to the original location	Per Rental	Included
Cross Border Fee	Renters travelling cross border (South Africa/Namibia/Botswana/Swaziland / Lesotho) must be in possession of a letter of authorisation from the supplier, obtainable from the rental agent at the time of rental. Terms & conditions apply to cross border rentals. No cross border rentals are allowed to Angola, Malawi, Zambia, Zimbabwe, even if returning to South Africa.	Per country travelled to	R1 800 R2 500 (Mozambique)
One Way Fee – Cross Border	Charged when a renter collects the vehicle from one location and returns the vehicle to a supplier location in another country. The one way fee will be stated at the time of reservation/quote. The one way fee covers the cost of relocating the vehicle back to the original location.	Quoted at time of rental	From R3 600
Cleaning/Valet Service	May be charged at the sole discretion of the supplier for the full cost of the service rendered	Per Incident	Full Cost
Towing Charges	The renter will be liable for the full cost of the service rendered	Per Incident	Full Cost
Overdue Rental Administration Fee	Vehicles not returned by the agreed date and no prior arrangement made to extend the rental, the vehicle will be collected by the supplier and an Overdue Rental Administration Fee will be charged	Per Incident	R620
Claim Administration Fee	The liability amount from the waivers contributes towards the repair costs of the vehicle. An administration fee is levied to cover the costs of processing the claim. This includes items such as quote gathering and basic legal services	Per Incident	R780
Traffic Fine Administration Fee	Should the renter receive a traffic fine whilst renting the supplier vehicle, a Traffic Fine Administration Fee will be levied per fine to cover the cost of redirecting the fine to the renter plus the actual fine amount	Per Incident	R350