

QUICK FACTS

What is Beame?

A stolen vehicle recovery service that is approved by all major insurance companies. The subscription includes free installation of a wireless Beame recovery device and Matrix App access. The device does not affect the vehicle's battery or electronic warranty.



[USER MANUAL](#)

[MATRIX FAQ](#)

Beame R59 | Bronze R149 | Gold R189

"SIS pricing is exclusive and unavailable through any other channel partners"



LEAD PROCESS

Complete the digital lead form and submit.



[DIGITAL LEAD FORM](#)

Onboarding for Personal Client

A call centre agent will call the client within 24 hours from 010 045 4957 to arrange for the recovery device installation and go through the 36-month contract. The client must answer the call and agree to the contract via voice logging. The call may show as 'suspected spam' due to True Caller or Spam blockers.

For queries the client can call 011 654 8060.

Onboarding for Commercial/Business Client

The client must complete the Service Agreement, sign the Terms and Conditions, and complete the Credit Application (required for 5 and more vehicles). The documents can be downloaded from the lead form page once 'Commercial' is selected. Send the completed forms to sis@beame.co.za or upload the completed forms using the unique upload link displayed after submitting the lead. An email with the link is also sent to the client. One form to be submitted at a time, using the same link. A debit order confirmation form must be completed if the banking details are different from the account holder's details.

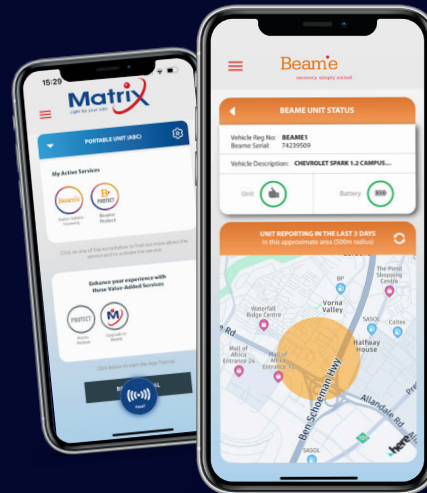
New clients will receive the Insurance Certificate and Welcome Pack with all the relevant information and emergency contact numbers, after installation. The client should check Junk Mail and Spam folders. For any escalations please send an email to sis@beame.co.za.

MiX TELEMATICS WHATSAPP SELF SERVICE



087 240 6262
Say 'Hi'

- ✓ Get your installation certificate for your insurance
- ✓ Get your login details for the app
- ✓ Test your Matrix/Beame device
- ✓ Manage your account and make enquiries
- ✓ Get your statement
- ✓ Make a secure payment



THE NEW MATRIX APP



[WATCH VIDEO](#)

FUNCTIONALITY OF DEVICES

BEAME

- ✓ The Beame device communicates with a network of base stations and other devices using radio frequency technology.
- ✓ If the vehicle is stationary for long periods, the device goes into sleep mode to conserve the battery.
- ✓ If the vehicle is driven, the device will actively communicate with the network.
- ✓ The device can still be found by the recovery teams as it remains visible even in sleep mode.



TESTING OF UNITS

A client must test the device once a month by using the MiX WhatsApp self-service channel or the Matrix Vehicle Tracking app.



DEBIT ORDERS

Note the client is billed pro-rata from the installation date for the balance of the month. Therefore, the first debit order will include this pro-rata amount for the initial month plus the normal monthly service fee for the following month paid in advance, as per the agreement.